



Developing Leaders

January 2005 - Session 4

Community Leadership Class Explores Business and Economics

Session 4 of *Tioga County Development Corporation's Community Leadership Program* was held on Friday, January 7, 2005 at ACP Manufacturing LLC in Lawrenceville. The topic of discussion focused on business and economics in Tioga County. Objectives for the day centered on providing an awareness of the local economy and how it is affected by work force issues and the global economy. In addition, corporate culture behavior traits were presented to motivate individuals within an organization to become more involved and to help participants gain an understanding of job creation and retention. Bill Williams, Vice President of Human Resources for Ward Manufacturing Inc. welcomed the CLP group with an overview of the day's events.

Bob Harter of ACP Manufacturing LLC gave an in-depth presentation of the daily operations within the 220,000-sq. ft. facility. ACP Manufacturing is a casting

center producing safety components for the automotive industry. Castings include, but are not limited to, steering knuckles, calipers, control arms and various styles of brackets for customers such as Ford, Honda, Toyota, Subaru and others. ACP Manufacturing LLC is a sister company to Ward Manufacturing Inc. ACP was built in 1996 and operations began in 1997. It was founded with the intentions of providing quality products using state of the art equipment while providing the highest quality working environment for its employees. The plant is designed for manufacturing flexibility as demanded by the highly competitive automotive industry. Both Ward & ACP Manufacturing are owned by Hitachi Metals.

On-going efforts to improve and enhance public speaking and interpersonal skills take place throughout the nine month long *Community Leadership Program*, as the participants are presented with the opportunity to enhance communication skills on a monthly

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Bob Harter of ACP Manufacturing addresses the CLP Class of 2005 during the January visit to ACP Manufacturing's Lawrenceville facility.

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basis. The public speaking seminar for Session 4 was conducted by Linda Williams of Training Focus. Ms. Williams involved the class in a group discussion focusing on the dos and don'ts of public speaking. Items such as preparation, appearance credibility, possessing confidence and establishing eye contact with your audience were just a handful of the many important traits of an effective public speaker discussed during the session. Following the informal discussion, the participants were given an opportunity to speak about their recent interviews. Prior to the Session, each class member conducted an on-site interview with a business of choice, which fell into a different professional sector from the one the participant is familiar with. The assignment allowed participants to obtain knowledge of an unfamiliar industry as well as the industry's impact on the local economy.

After the presentations, a panel of local business professionals gave presentations about the variety of business and educational developments within Tioga County. Members of the panel included Ronald Lewis, Electri-Cord Manufacturing; Bob Harter, ACP Manufacturing LLC; Susan Sweet, Mansfield University and Brenda Abplanalp, Pennsylvania College of Technology's North Campus. Items of discussion included sales and marketing strategies, as well as the role of educational institutions and their involvement in local workforce development. Following the presentation, the group took a short lunch break to enjoy a delicious meal catered by the Antler's Inn and sponsored by Ward



After a long morning session, its time for a S - T - R - E - T - C - H!



CLP Co-Chair Linda Williams works with the class on their public speaking skills

Manufacturing.

The afternoon segment of the program consisted of a tour of ACP Manufacturing LLC and a tour of the WARDFLEX division of Ward Manufacturing Inc. John Burell, a *CLP* Class of 2005 participant and the Senior Quality Assurance Supervisor, conducted the tour of ACP. The participants and guests speakers were amazed with the cleanliness, professionalism, automation, quality and teamwork presented by ACP. The group experienced state of the art pouring capabilities, E-coating processes and the ferritizing stabilization process, which is capable of processing 8,800 lbs. of ductile iron castings per hour. The total heating capacity of the ferritizing process is 10 million BTUs per hour. Hot stuff!

The second tour of the day took place at the WARDFLEX plant, a division of Ward Manufacturing Inc. Randy Balthaser, the WARDFLEX

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Future Leader Profile - John Burrell

John Burrell is the featured *CLP* participant for January 2005. He is employed as the Pattern Shop Supervisor at ACP Manufacturing LLC, located in Lawrenceville, Pennsylvania. John holds an Associates degree in Specialized Technology and is a certified level 1 and 2 X-Ray Technician. He also is a certified auditor for ISO and is presently pursuing a Bachelor's degree in Business Administration. In his spare time, John enjoys spending time with his family, camping, fishing and motorcycles.

John attended the mixer held by the *Community Leadership Program* Class of 2004 and was impressed by the array of community information and activities introduced to potential 2005 candidates. John enjoys meeting new people and believes his participation in the *Community Leadership Program* will bring about new avenues that will help him achieve his personal goals, as well as provide him with opportunities to take an active role within the community.

John believes the following quotation is motivating and inspiring to his growth. "If you are not growing, you



are stagnating, if you are not getting better you are getting worse, make continuous learning and growth a part of your daily routine." - Brian Tracy, *The Law of Growth*

Adult Alumni Interview - Kathy M. Peoples

Kathy M. Peoples is the feature alumna for the month of January. Kathy is employed at Ward Manufacturing located in Blossburg, as the Payroll and Benefits Administration Manager. This very mathematically talented lady became involved in the *Community Leadership Program* in order to overcome her fear of public speaking. Kathy realized that this is a common fear within most people and that she was not alone. Feeling comfortable after realizing everyone gets butterflies every now and then, Kathy's fear diminished. With the help of *CLP* Public Speaking Coaches, Kathy now feels extremely confident in front of an audience.

Kathy is a graduate of Mansfield University with a Bachelors degree in Business Administration. She is currently seeking her Masters in Business Administration. In her spare time, she enjoys cooking, spending time with family and friends and learning new efficiency techniques that will create more time within her busy life.

The greatest inspiration in Kathy's life is her father, who inspired Kathy with his actions of continuous growth.



His impression of perseverance and commitment is visible through the actions of this very ambitious and talented lady. She encourages others to, "Live each day to the fullest because tomorrow is another day."

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Quality Assurance Supervisor, conducted the tour. WARDFLEX is a continuous, flexible, annular stainless-steel gas piping system. The WARDFLEX product is a replacement to the conventional black steel pipe used for gas piping applications. The participants were permitted to view the entire manufacturing process, ranging from the initial raw material phase to the eventual finished product. The WARDFLEX product, due to the nature of end use of the product housing gas, is subjected to rigorous test procedures to insure quality. The participants also highly praised Ward Manufacturing Inc. for the professionalism and cleanliness of the plant.

The *Tioga County Development Corporation* and the **Leadership Tioga County Community Leadership Program Class of 2005** would like to thank the manufacturing teams at ACP and WARDFLEX for their hospitality. We also extend our gratitude to Bill Williams, VP of Human Resource and Pete Guidi, COO/President for helping expand the participants' knowledge of business and economics through manufacturing in Tioga County.



Local business professionals gave presentations about the variety of business and educational developments within Tioga County. Pictured from Left to Right are: Ronald Lewis, Electri-Cord Manufacturing; Bob Harter, ACP Manufacturing LLC; Brenda Abplanalp, Pennsylvania College of Technology's North Campus and Susan Sweet, Mansfield University.

Youth Alumni Interview - Amanda Perry

Amanda Perry is a graduate of the *Youth Leadership Program Class of 2001*. She is a junior at Slippery Rock University, majoring in special education and elementary education. Amanda originally intended to major in sports management, however due to admiration for her mother and inspiration from her brother; she discovered she truly desires to become a special education teacher. She hopes to fulfill her student teaching requirements in the Las Vegas school system.

Amanda is an active student at Slippery Rock. She is a member of Phi Sigma Sigma sorority and maintains the position of scribe for the group.

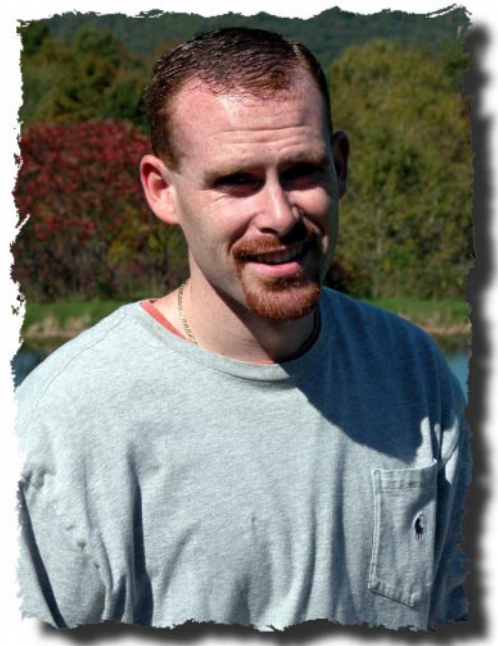
The *Youth Leadership Program* gave Amanda the

opportunity to expand her knowledge about the community and the opportunities available within Tioga County. The most significant skill Amanda developed as a result of her participation in *YLP* is balancing her time. Amanda works two jobs on top of attending school full-time.

Amanda's motto is, "Everything happens for a reason." This belief has enabled her to accept challenges without apprehension.

Future Leader Profile - Thomas D'Angelo

Thomas J. D'Angelo is participating in the *Community Leadership Program* through his sponsor C&N Financial Services, Corp. where he is employed as a financial advisor. Located on Main Street in Wellsboro, C&N Financial Services specializes in personal and business investment and insurance services. Thomas holds a Bachelor's Degree in Accounting from Mansfield University and he is a Certified Financial Planner® practitioner. He is a member of Tioga County chapter of PIAA basketball officials and the Twisted Spokes Cycling Club. Tom enjoys water skiing, biking, basketball and traveling. Mr. D'Angelo joined the *Community Leadership Program* Class of 2005 for the opportunity to develop leadership qualities as well as communication skills. Thomas currently resides in Wellsboro with his wife Kristen.



Youth Leadership Program Session 4 - Teens & the Law



Pictured from left to right are (seated) Honorable Judge Robert E. Dalton, Jr.; (standing) George Wheeler, Assistant District Attorney; Julianne Kriner, Williamson High School; Erin Hackett, Elkland High School; Chelsea Eggleston, Mansfield High School; Larrissa Gunn, Cowanesque Valley High School; Hannah Butcher, Wellsboro Area High School and Thomas A. Walrath, Jr.

The *Tioga County Development Corporation Leadership Tioga County Youth Leadership Program* Class of 2005 participated in Session 4 **Teens & The Law** on January 19, 2005. Session 4 was sponsored by the Tioga County Probation Department, held at the Tioga County Court House in Wellsboro and coordinated by David Stager and James Weiskopff, Tioga County Probation Department. Students participated in a mock trial and received tours of the Court System Offices and the Tioga County Prison. Members of Team 4 The Peacemakers acted as the defendant and witnesses during the unscripted mock trial, while the rest of the *Youth Leadership Program* participants served as jury members.

Leadership Tioga County is a collaborated effort among several individuals, businesses and organizations throughout Tioga County administered by the *Tioga County Development Corporation*. Participating entities include the *Tioga County Partnership for Community Health*; *Northcentral AHEC*; *Laurel Health System*; *Tioga County Department of Human Services*; *Northern Tioga*, *Southern Tioga* and *Wellsboro School Districts*; *Mansfield University* and *Pennsylvania College of Technology / North Campus*